

LIFECYCLE OF A SAMPLE

Follow the chart below to live the life of a POLARIS Laboratories® sample.

TAKE AND SHIP SAMPLE

Customer pulls an oil, diesel or coolant sample into an approved jar and ships the sample to one of our six laboratory locations. Ideally, samples should be shipped the same day they are collected using a national courier service (such as UPS or FedEx).

LAB RECEIVES SAMPLE

When the sample arrives at our laboratory, our sample processing team logs the sample information (fluid type, equipment, component, etc.) into our data system. Then, the sample is forwarded to the laborator for testing.

SAMPLE IS TESTED

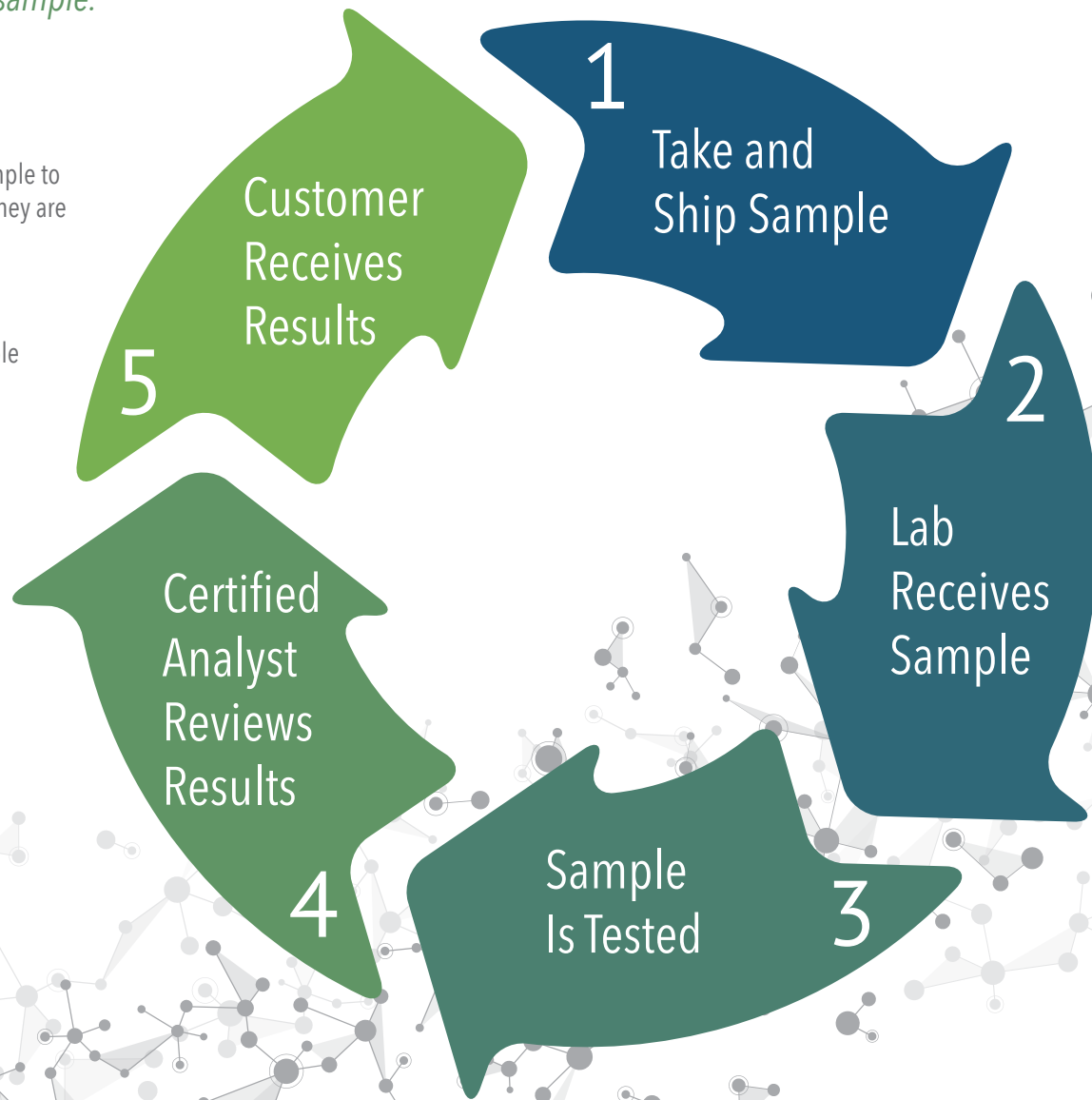
Our experienced technicians conduct the requested tests in one of our Noth American ISO:17025, A2LA-accredited laboratories. The results are logged into our data system.

CERTIFIED ANALYST REVIEWS RESULTS

Our certified team of data analysts analyze the test results, along with the information submitted by the customer, to determine the most accurate and actionable recommendations.

CUSTOMER RECEIVES RESULTS

The test results and recommendations are delivered to the customer via email and/or customized mobile app notification. Results are available in summary or full report form and include charts and graphs to help identify maintenance trends.



BEAT THE CLOCK

Failure can progress from damage to catastrophic in a matter of hours. A fast turnaround time means increased uptime and compliance, and can lead to saving more of your equipment. *That's why we strive to return your test results in approximately two days.*